



[www.simplydelectable.co.za](http://www.simplydelectable.co.za)

sdcookingshcool@gmail.com

## **TERMS & CONDITIONS**

Simply Delectable Cooking School is an educational hospitality business that provides guided interactive learning experiences in a working kitchen environment.

### **BOOKINGS**

By booking any activity with Simply Delectable Cooking School, its partner companies or affiliates, either individually, through a company or a group, you accept that you are bound by the terms and conditions herein. Simply Delectable Cooking School reserves the right to update these terms and conditions at any time without notice.

Hands-on cooking classes, Interactive Demonstration classes and Demonstration classes: Bookings for any of our classes may be made no less than 24 hours prior to attending a class. Payment for all activities is managed on a pay-pre-play basis. No bookings will be considered reserved if payment in full has not been received for any online, telephonic, email or electronic bookings. Proof of payment will be accepted as a reservation with confirmation of booking only once funds have cleared in our account.

### **PARTICIPATION**

Guests participating in events are required to arrive 10 minutes before the class start time indicated for each event. Consideration for traffic and parking should be taken into account. Guests arriving late will be allowed to participate in the class on the acceptance that Simply Delectable staff and chefs may not be required to repeat any information, tuition, materials or notes covered in the participant's absence.

### **FOOD SAFETY**

Guests (or parents where children have been booked) are responsible for advising Simply Delectable of any food allergies or food preferences at the time of booking. Ingredients used on our courses include a variety of potentially allergenic foods. If any participants have not informed Simply Delectable of any form of food allergy, intolerances or preferences prior to the class, Simply Delectable will accept no responsibility for participants falling ill as a result of consuming, ingesting, handling or being exposed to any allergenic foods or organic items. Should we be advised of any participants with such allergies, intolerances or preferences, Simply Delectable will make every attempt to eliminate any potentially harmful foods from specific courses where possible.

### **LIABILITY**

Participants are responsible for their own property and well-being whilst on Simply Delectable premises and Simply Delectable Cooking School and its Staff will not be liable for loss of or damage to any property or persons. Simply Delectable events may involve working with sharp knives and other utensils, handling hot objects, operating stoves, ovens and other appliances and other activities generally associated with food preparation and cooking. Participants are warned that there is a possibility of an accident causing injury, death or property damage or loss from participation in classes/events and preparation of dishes. The total liability of Simply Delectable to any participant for damages and injuries, regardless of the cause of action, whether contract or breach of statute or any legal or equitable obligation, is limited to the total price charged per person for any class/event booked. Participants indemnify Simply Delectable or its partners/affiliates against all claims, loss, damage, costs or expenses arising from personal injury or death sustained by a Participant or anyone affiliated or connected with a participant, in connection with or resulting directly or indirectly from any Participant's participation in Simply Delectable classes/events (including, without limitation, any allergic reaction as a result of preparation or consumption of food).

### **INDEMNITY**

By accepting any bookings whether individual or group bookings, participants agree to the terms of the indemnity on our booking systems for all activities.

### **PAYMENT OPTIONS**



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Online payment can be made via Visa and MasterCard. Payment can also be made via Electronic Fund Transfer. The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR). Any foreign Electronic Transfers must include any SWIFT or related costs for the account of the participant.

#### **CARD ACQUIRING AND SECURITY**

Card transactions will be acquired for Christine Rankine of Simply Delectable via PayFast (Pty) Ltd. No card details are stored on the website.

#### **CHANGES AND CANCELLATIONS TO BOOKINGS**

Upon written request no less than 36 hours before a class and solely at its discretion, Simply Delectable may be able to change your booking to another event provided a suitable such event is available – this may take up to 2 days to effect. Course Payments may be transferred to a different advertised course no later than 36 hours before the course.

No refunds will be entertained. Simply Delectable may at its sole discretion change classes and booking times, recipes, course content and agreements or any part thereof at any time without notice.

In the event that a course run by Simply Delectable has fewer than 4 people attending, Simply Delectable may postpone the course to another date. In this case, attendees will be allowed the option of changing their booking details as a result of this.

Private Events: Cost for private events, functions and catering are quoted on a per person basis and take into account all elements required for the function and may include costs from additional suppliers and vendors. A 50% deposit is required on booking and all costs are to be paid in full 7 working days prior to any event. Should payment not be received within this time, the event will be deemed to be cancelled.

#### **PERSONAL INFORMATION, PHOTOGRAPHY AND SOCIAL MEDIA**

Participants consent to Simply Delectable and its subsidiary/partner companies sharing certain personal information, including but not limited to the participants name, email address and phone number for the purposes of scheduling and coordinating events, conducting research, marketing and promotional activities. This includes photographs, film, tape and other images or likenesses of the participant, or any sound recording and using them for marketing and promotional purposes. Participants grant Simply Delectable and its subsidiary/partner company's permission to use any recordings and/or photographic images, or other images or likenesses of the participant in any media and for any purpose without identification or compensation or payment of any kind. Participants and querents consent to receiving future promotional and marketing material from Simply Delectable and its subsidiary/partner companies via electronic messages and other forms of marketing. If you do not wish to receive promotional and marketing material from Simply Delectable, please inform us in writing and we will remove you from any marketing activities. No personal information will ever be shared with 3<sup>rd</sup> party organisations.

I hereby agree to the terms and conditions as stipulated herein. Signed on this the \_\_\_\_ day of \_\_\_\_\_ in the year \_\_\_\_\_.

Full name of participant \_\_\_\_\_

Signature of participant or parent in the case of a minor \_\_\_\_\_

Contact number: \_\_\_\_\_ Can we add you to our WhatsApp Broadcast Group? Y / N



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Email address \_\_\_\_\_

Would you like to receive our monthly emailed newsletter which includes a free recipe?

Y / N